

HOTEL MARKUS REGULATIONS

ul. Jesionowa 2a
56- 420 Bierutów

1. Each room is rented per person per night. Check in begins at 1:00 p.m. and check out ends at 11:00 a.m. of the following day. Check out can be postponed to 3:00 or 5:00 p.m. for additional charge. There is a possibility to extend the stay at the hotel in the situation when the rooms are available. There is also a possibility to rent a room for few hours.
2. Quiet hours are between 10:00 p.m. and 6:00 a.m.
3. Hotel is obliged to:
 - provide conditions that assure guests rest and safety during stay
 - provide professional and kind service
 - provide room cleaning service
 - carry out all necessary repairs during guest's absence.
4. Following services are for free:
 - providing information regarding stay at the hotel and further trip
 - waking up.
5. It is forbidden to let somebody have the use of one's room, even if the room has already been paid.
6. Persons, who are not registered in the hotel, are allowed to stay in the hotel rooms from 8:00 a.m. till 10:00 p.m.
7. The hotel guest will bear pecuniary responsibility for any damage of hotel facilities and technical appliances or destruction caused by the guest or guest's visitors.
8. The hotel may refuse to accommodate the guest, whose previous stay infringed the hotel regulations by:
 - causing damage to the hotel property or other guests' property
 - causing a personal damage to guests, hotel employees or other persons staying at the hotel
 - disturbing other guests' stay or hotels' activity.
9. The hotel does not take responsibility for any loss or damage of valuables left in room, hotel area or hotel parking. The hotel also does not take responsibility for any damage or loss of a car or any other guest's vehicle.
10. Guest's personal belongings left in a room may be sent to the stated address on guest's request. In case the hotel does not obtain guest's request it will store personal belongings for three months.
11. Smoking is prohibited at the hotel. Smoking designated area is located in front of the main entrance. In case the guest does not obey the smoking prohibition the hotel may charge 500 PLN administrative fee and costs of fire brigade arrival.
12. Due to fire safety it is prohibited to use heaters, electric irons and other similar devices in rooms that are not hotel facilities.
13. The Administrator of your personal data is MARKUS Sp. z o. o., located at street Jesionowa 2a, 56-420 Bierutów, entered into the register of the National Court Register by the District Court for Wrocław- Fabryczna, VI Commercial Division of the National Court Register under KRS number 0000356262. Your personal data are to be processed to fulfill the legal obligation and legitimate interests of the Administrator under article 6 item 1 letters a,b and f of the general EU Regulation of the European Parliament and of the Council of April 27, 2016.
14. Your personal data to be processed are non-sensitive.
15. Your personal data are to be stored for a maximum of 10 years.
16. You have the right to request the Administrator to provide you with access to your personal data, as well as the right to amend or delete your personal data, the right to restrict the processing of your personal data, the right to object to the processing of your personal data, the right to transfer your personal data and the right to withhold your consent to the processing of your personal data at any time.
17. You have the right to make a complaint to the supervisory authority.
18. The provision of your personal data is necessary to conclude the Agreement.
19. The Administrator of the video surveillance system is MARKUS Sp. z o. o., located at street Jesionowa 2a, 56-420 Bierutów, entered into the register of the National Court Register by the District Court for Wrocław- Fabryczna, VI Commercial Division of the National Court Register under KRS number 0000356262.
20. The video surveillance system is used to protect the property and provide safety within the monitored area.
21. The basis for the processing of personal data collected by the video surveillance system is the legitimate interest of the Administrator. The video surveillance system footage is to be stored until overwriting.